



Government of Puducherry
AVVAIYAR GOVERNMENT COLLEGE FOR WOMEN
Karaikal, Puducherry (UT)
(Affiliated to Pondicherry University)
Nationally accredited with 'B' grade by NAAC



National Assessment and Accreditation Council (NAAC)

Student Satisfaction Survey

Key Indicator - 2.7.1

Under Criterion II of Teaching – Learning and Evaluation

NAAC - AQAR (2020-21)

Report of SSS analysis

PRINCIPAL

IQAC COORDINATOR

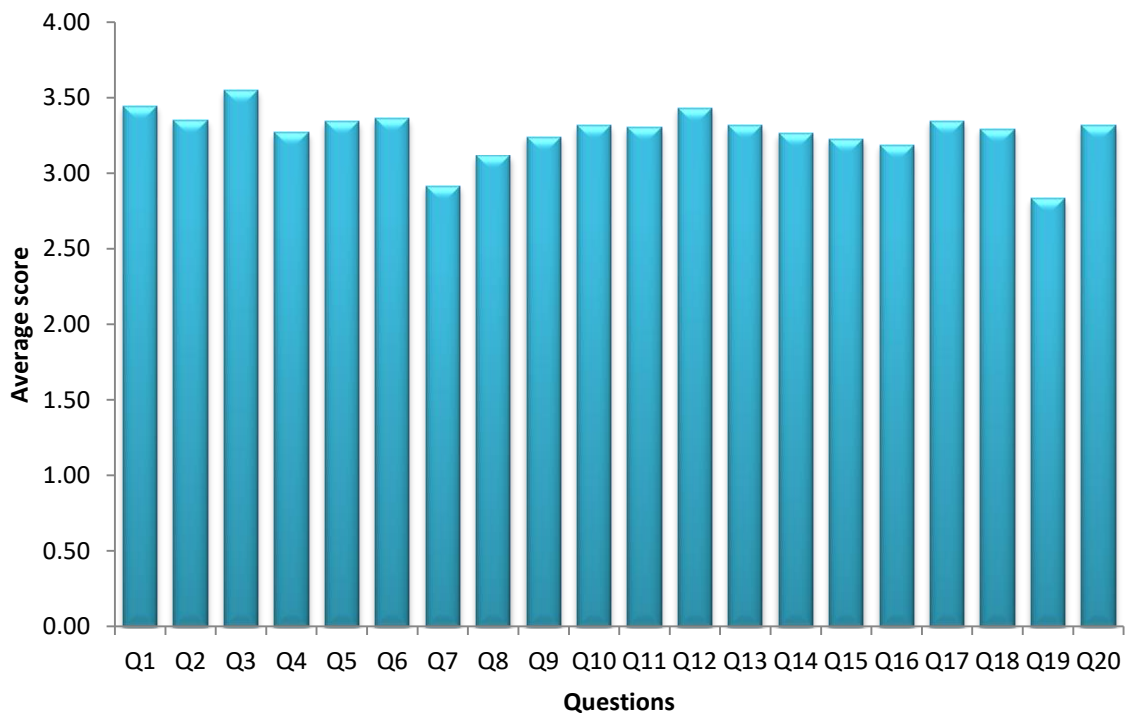
For NAAC-AQAR 2020-21 student satisfaction surveys was conducted among various faculties. The questionnaire is based on the Likert type scale, and the responses are scaled on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. The students were responded to all the questions given to them in the prescribed format with their sincere effort. There are total of 341 responses received from various disciplines. 20 multiple choice questions and one subjective question included in the survey (questionnaires are taken from NAAC guide lines). The analysis of the survey was done and average score of each question were calculated and overall average score also determined.

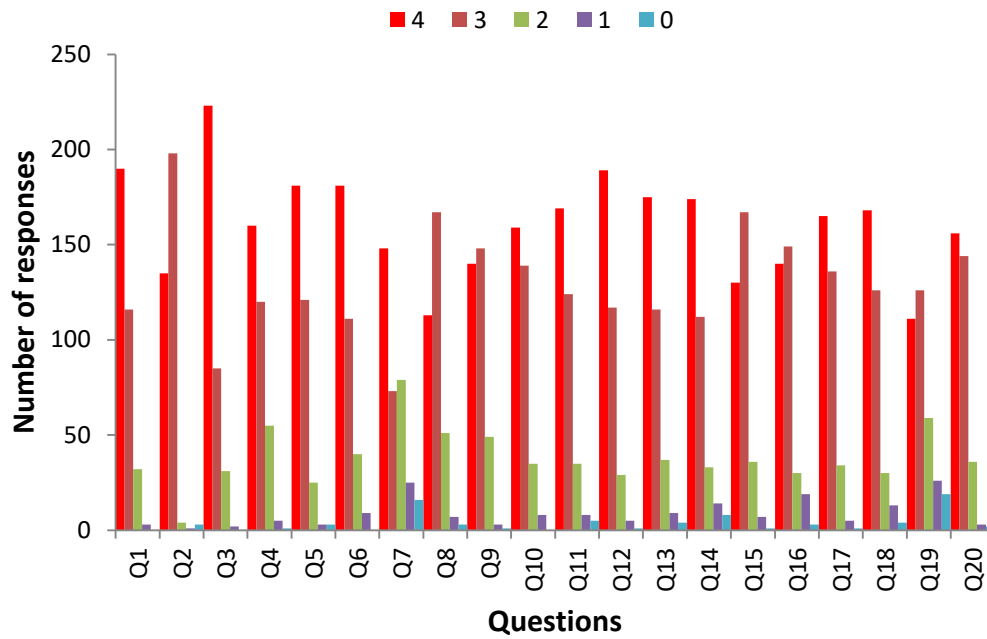
Overall average score obtained = 3.27

Sl. No	Questions	Score
1	How much of the syllabus was covered in the class?	3.45
2	How well did the teachers prepare for the classes?	3.35
3	How well were the teachers able to communicate?	3.55
4	The teacher's approach to teaching can best be described as	3.27
5	Fairness of the internal evaluation process by the teachers.	3.34
6	Was your performance in assignments discussed with you?	3.36
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	2.91
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	3.11
9	The institution provides multiple opportunities to learn and grow.	3.24
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	3.32
11	Your mentor does a necessary follow-up with an assigned task to you.	3.30
12	The teachers illustrate the concepts through examples and applications.	3.43
13	The teachers identify your strengths and encourage you with providing right level of challenges.	3.32
14	Teachers are able to identify your weaknesses and help you to overcome them.	3.26
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	3.23
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.	3.18
17	Teachers encourage you to participate in extracurricular activities.	3.35
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	3.29

19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?	2.83
20	The overall quality of teaching-learning process in your institute is very good.	3.32
21	<p>Give three observation / suggestions to improve the overall teaching – learning experience in your institution.(Some Notable Suggestions)</p> <ol style="list-style-type: none"> 1) Must have good communication, infrastructure, reference books, internet facilities, systems and placement details like career development classes and seminar. 2) Adopt new technology, evaluate the teaching skill, and identify the students learning techniques. 3) Teachers/ mentors should explain us the theories using more models (eg. Ball & stick) for better & quick learning. 	

SSS Analysis: Average score vs Questions





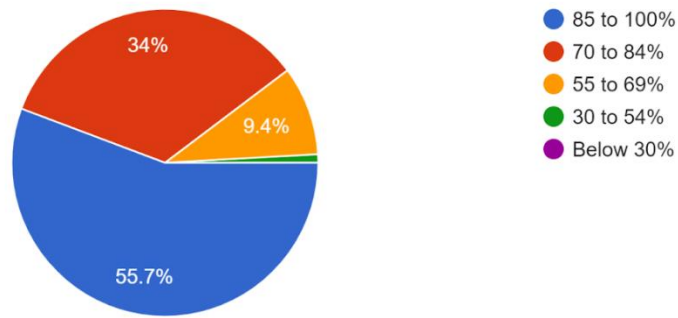
No of responses for each question (Most positive response rated as 4 and most negative response rated as 0).

Question	4	3	2	1	0	Average
Q1	190	116	32	3	0	3.45
Q2	135	198	4	1	3	3.35
Q3	223	85	31	2	0	3.55
Q4	160	120	55	5	1	3.27
Q5	181	121	25	3	3	3.34
Q6	181	111	40	9	0	3.36
Q7	148	73	79	25	16	2.91
Q8	113	167	51	7	3	3.11
Q9	140	148	49	3	1	3.24
Q10	159	139	35	8	0	3.32
Q11	169	124	35	8	5	3.30
Q12	189	117	29	5	1	3.43
Q13	175	116	37	9	4	3.32
Q14	174	112	33	14	8	3.26
Q15	130	167	36	7	1	3.23
Q16	140	149	30	19	3	3.18
Q17	165	136	34	5	1	3.35
Q18	168	126	30	13	4	3.29
Q19	111	126	59	26	19	2.83
Q20	156	144	36	3	2	3.32

Overall average score = 3.27

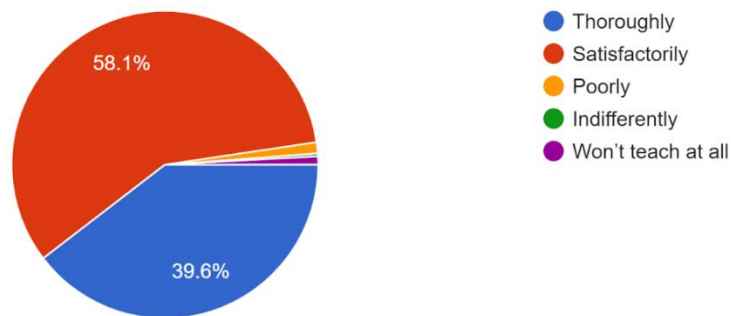
1. How much of the syllabus was covered in the class?

341 responses



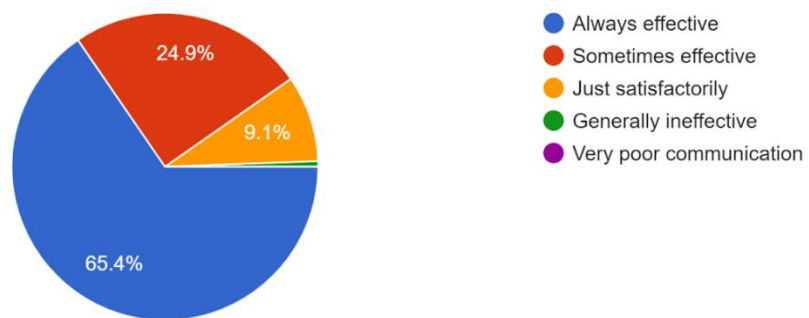
2. How well did the teachers prepare for the classes?

341 responses



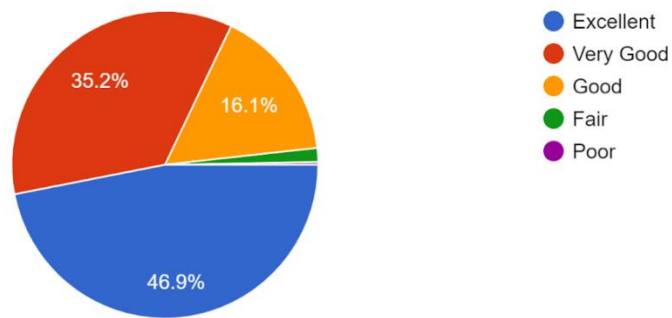
3. How well were the teachers able to communicate?

341 responses



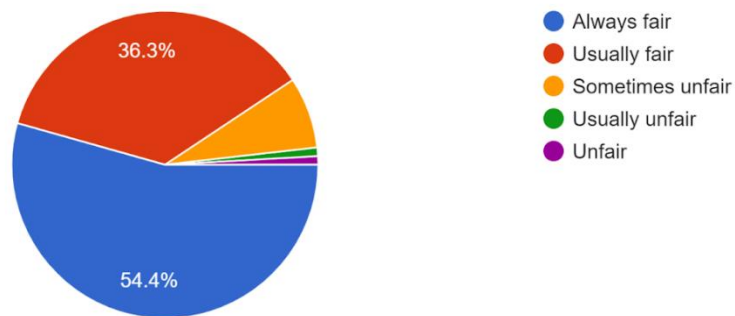
4. The teacher's approach to teaching can best be described as

341 responses



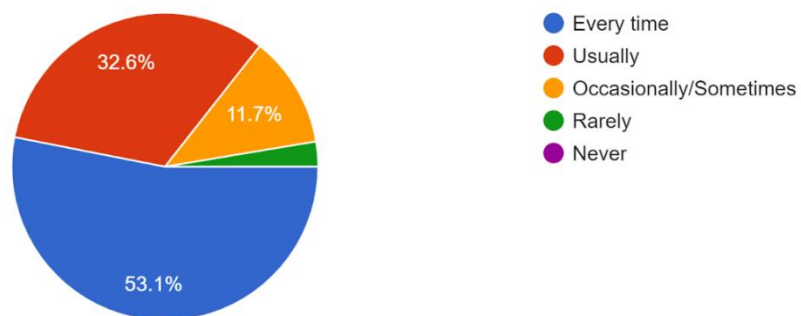
5. Fairness of the internal evaluation process by the teachers.

333 responses



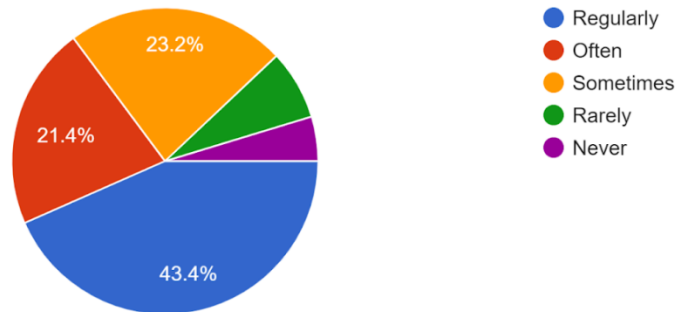
6. Was your performance in assignments discussed with you?

341 responses



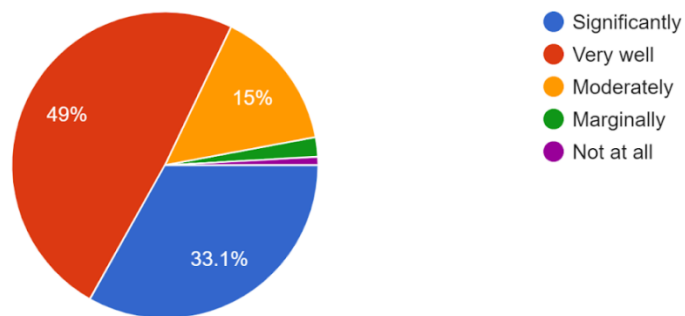
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

341 responses



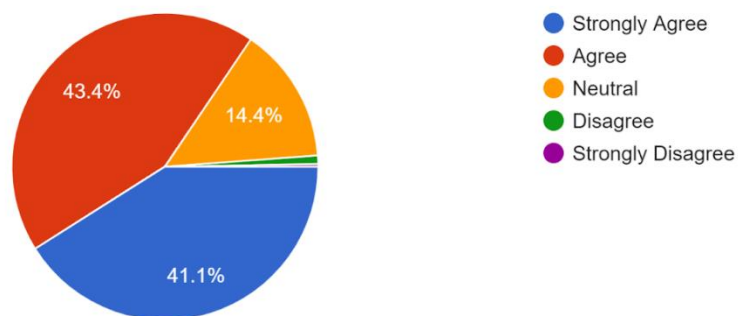
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

341 responses



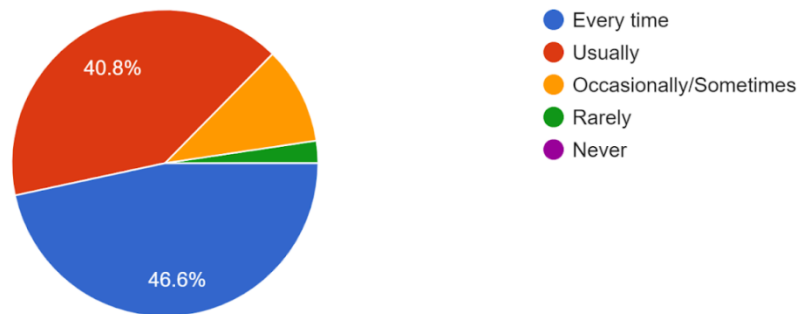
9. The institution provides multiple opportunities to learn and grow.

341 responses



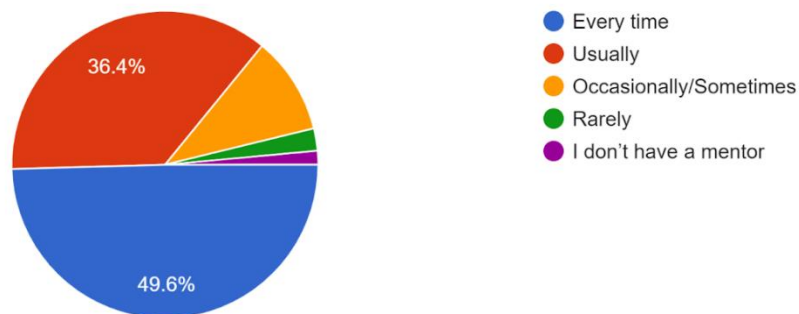
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

341 responses



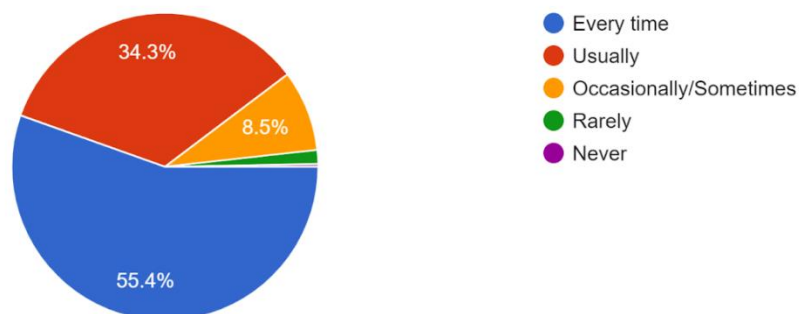
11. Your mentor does a necessary follow-up with an assigned task to you.

341 responses



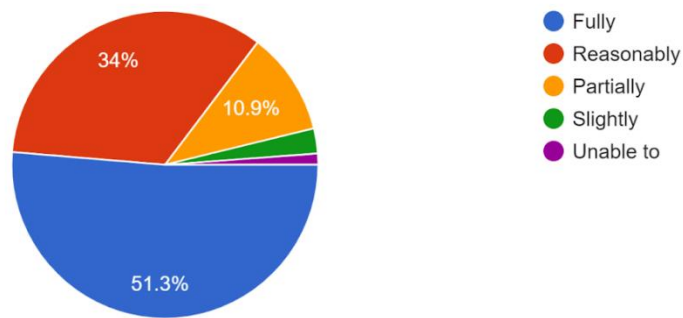
12. The teachers illustrate the concepts through examples and applications.

341 responses



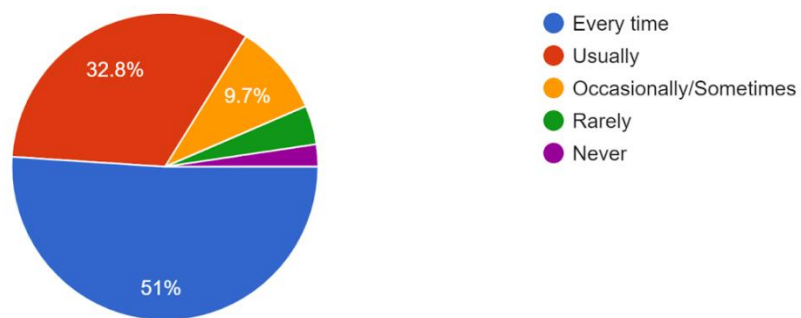
13. The teachers identify your strengths and encourage you with providing right level of challenges.

341 responses



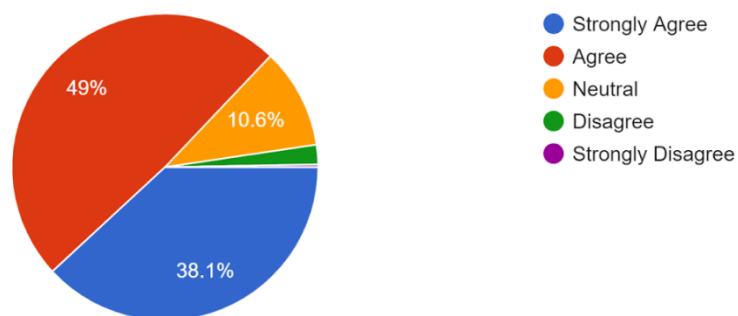
14. Teachers are able to identify your weaknesses and help you to overcome them.

341 responses



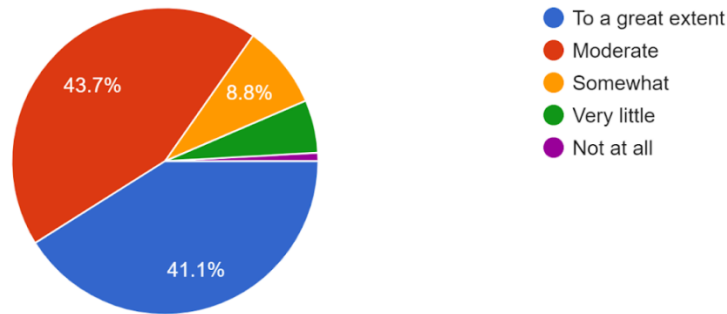
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

341 responses



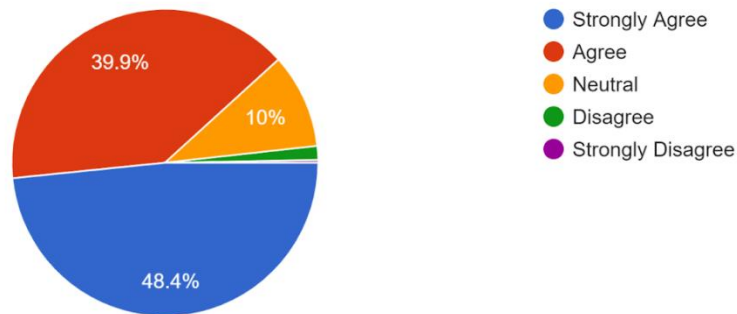
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

341 responses



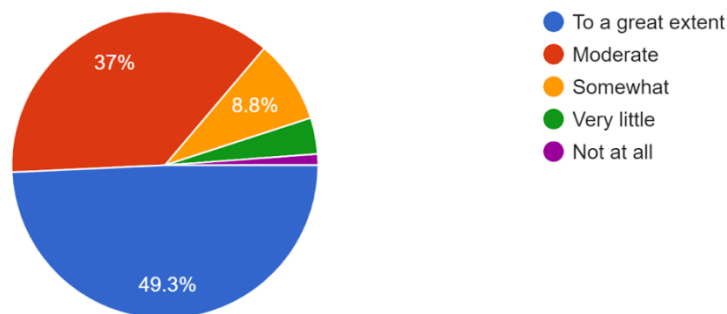
17. Teachers encourage you to participate in extracurricular activities.

341 responses



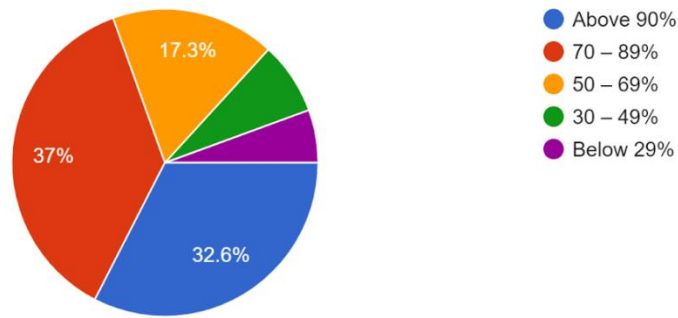
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

341 responses



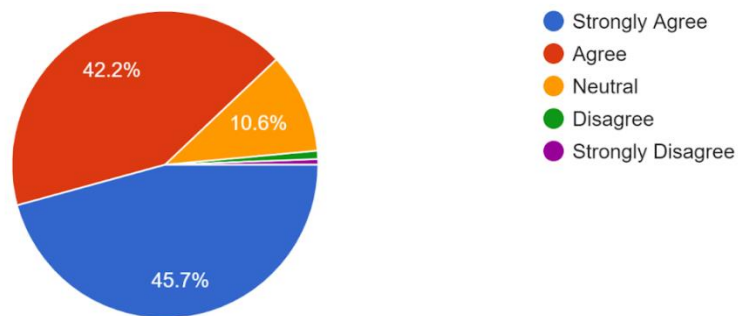
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc.

341 responses



20. The overall quality of teaching-learning process in your institute is very good.

341 responses



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