



**Government of Puducherry**  
**AVVAIYAR GOVERNMENT COLLEGE FOR WOMEN**  
Karaikal, Puducherry (UT)  
**(Affiliated to Pondicherry University)**  
Nationally accredited with 'B' grade by NAAC



**National Assessment and Accreditation Council (NAAC)**

**Student Satisfaction Survey**

**Key Indicator - 2.7.1**

**Under Criterion II of Teaching – Learning and Evaluation**

**NAAC - AQAR (2021-22)**

**Report of SSS analysis**

**PRINCIPAL**

**IQAC COORDINATOR**

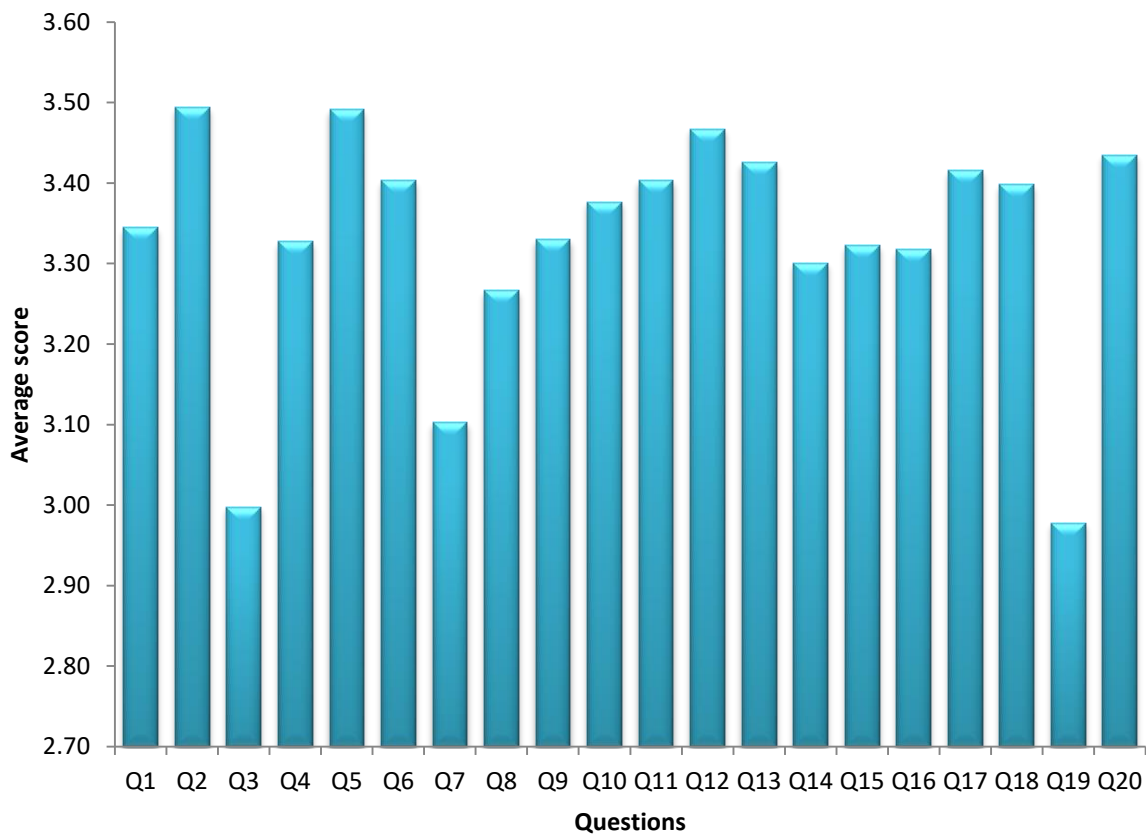
For NAAC - AQAR 2021-22 student satisfaction surveys was conducted among various faculties. The questionnaire is based on the Likert type scale, and the responses are scaled on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. The students were responded to all the questions given to them in the prescribed format with their sincere effort. There are total of 409 responses received from various disciplines. 20 multiple choice questions and one subjective question included in the survey (questionnaires are taken from NAAC guide lines). The analysis of the survey was done and average score of each question were calculated and overall average score also determined.

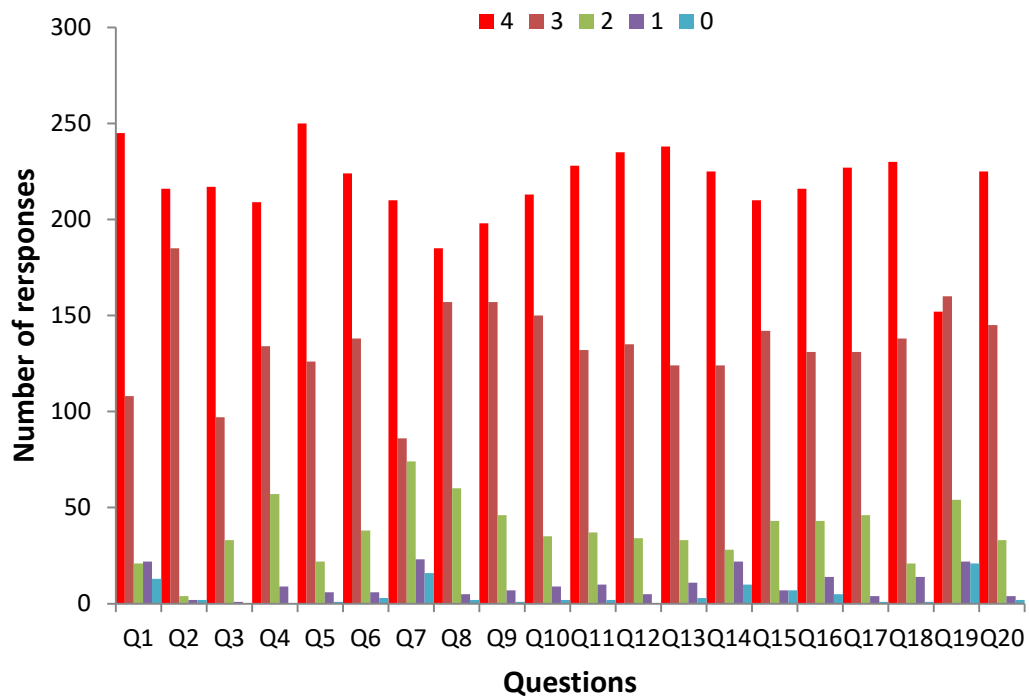
**Overall average score obtained = 3.33**

| Sl. No | Questions  | Score |
|--------|--|-------|
| 1      | How much of the syllabus was covered in the class?   | 3.34  |
| 2      | How well did the teachers prepare for the classes?   | 3.49  |
| 3      | How well were the teachers able to communicate?  | 3.00  |
| 4      | The teacher's approach to teaching can best be described as  | 3.33  |
| 5      | Fairness of the internal evaluation process by the teachers.   | 3.49  |
| 6      | Was your performance in assignments discussed with you?  | 3.40  |
| 7      | The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.   | 3.10  |
| 8      | The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.  | 3.27  |
| 9      | The institution provides multiple opportunities to learn and grow.   | 3.33  |
| 10     | Teachers inform you about your expected competencies, course outcomes and programme outcomes.  | 3.38  |
| 11     | Your mentor does a necessary follow-up with an assigned task to you.   | 3.40  |
| 12     | The teachers illustrate the concepts through examples and applications.  | 3.47  |
| 13     | The teachers identify your strengths and encourage you with providing right level of challenges.   | 3.43  |
| 14     | Teachers are able to identify your weaknesses and help you to overcome them.   | 3.30  |
| 15     | The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.                                   | 3.32  |
| 16     | The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences. | 3.32  |
| 17     | Teachers encourage you to participate in extracurricular activities.   | 3.42  |
| 18     | Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.                              | 3.40  |
| 19     | What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?  | 2.98  |

|    |   |      |
|----|---|------|
| 20 | The overall quality of teaching-learning process in your institute is very good.  | 3.44 |
| 21 | <p>Give three observation / suggestions to improve the overall teaching – learning experience in your institution.(Some Notable Suggestions)</p> <ol style="list-style-type: none"> <li>1) Internship and employability skills should be encouraged more.</li> <li>2) Proper class allocation should be done. Cleanliness should be maintained as a first step by introducing dust bins in every class room. Conducting career growth and entrepreneurship class for future will improve everyone's mind-set.</li> <li>3) Interact with students and encourage them to do good courses that help them to get a job and give them idea about what next the students can do after completing degree.</li> </ol> |      |

### SSS Analysis: Average score vs Questions





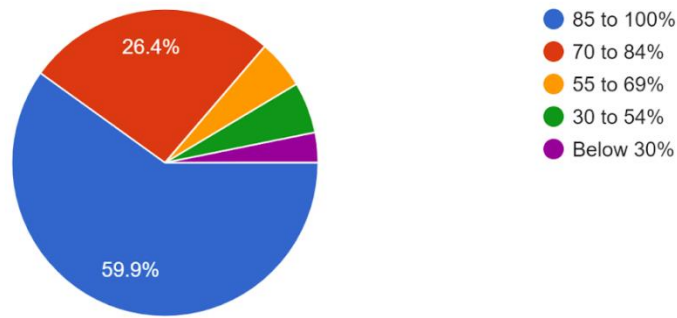
No of responses for each question (Most positive response rated as 4 and most negative response rated as 0.

| Question | 4   | 3   | 2  | 1  | 0  | Average |
|----------|-----|-----|----|----|----|---------|
| Q1       | 245 | 108 | 21 | 22 | 13 | 3.34    |
| Q2       | 216 | 185 | 4  | 2  | 2  | 3.49    |
| Q3       | 217 | 97  | 33 | 1  | 0  | 3.00    |
| Q4       | 209 | 134 | 57 | 9  | 0  | 3.33    |
| Q5       | 250 | 126 | 22 | 6  | 1  | 3.49    |
| Q6       | 224 | 138 | 38 | 6  | 3  | 3.40    |
| Q7       | 210 | 86  | 74 | 23 | 16 | 3.10    |
| Q8       | 185 | 157 | 60 | 5  | 2  | 3.27    |
| Q9       | 198 | 157 | 46 | 7  | 1  | 3.33    |
| Q10      | 213 | 150 | 35 | 9  | 2  | 3.38    |
| Q11      | 228 | 132 | 37 | 10 | 2  | 3.40    |
| Q12      | 235 | 135 | 34 | 5  | 0  | 3.47    |
| Q13      | 238 | 124 | 33 | 11 | 3  | 3.43    |
| Q14      | 225 | 124 | 28 | 22 | 10 | 3.30    |
| Q15      | 210 | 142 | 43 | 7  | 7  | 3.32    |
| Q16      | 216 | 131 | 43 | 14 | 5  | 3.32    |
| Q17      | 227 | 131 | 46 | 4  | 1  | 3.42    |
| Q18      | 230 | 138 | 21 | 14 | 1  | 3.40    |
| Q19      | 152 | 160 | 54 | 22 | 21 | 2.98    |
| Q20      | 225 | 145 | 33 | 4  | 2  | 3.44    |

**Overall average score = 3.33**

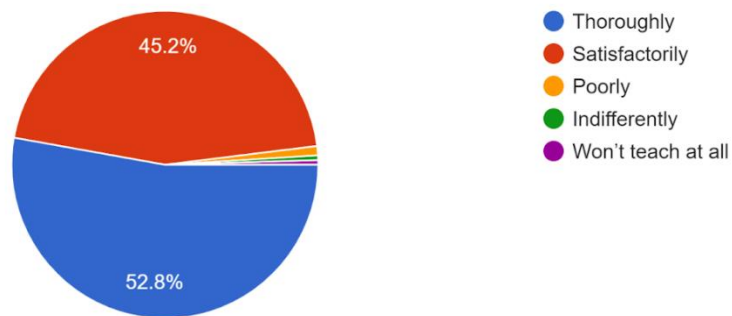
### 1. How much of the syllabus was covered in the class?

409 responses



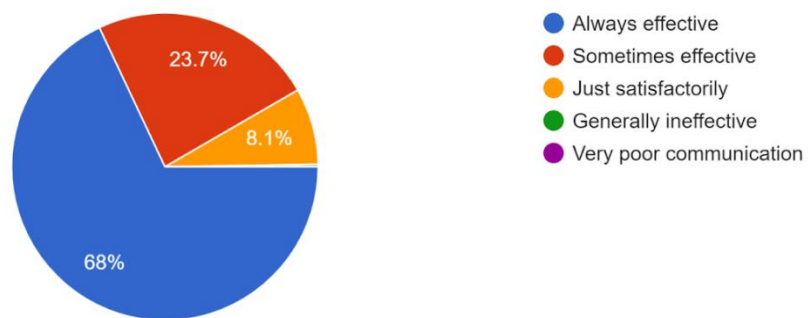
### 2. How well did the teachers prepare for the classes?

409 responses



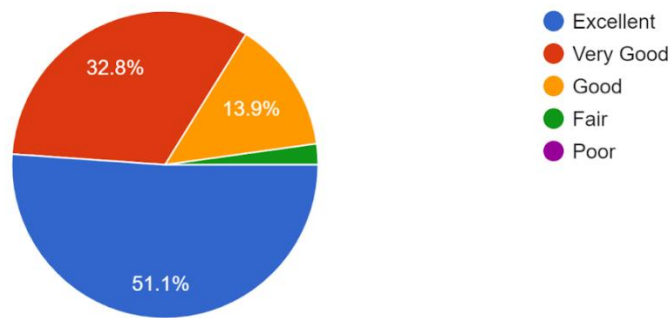
### 3. How well were the teachers able to communicate?

409 responses



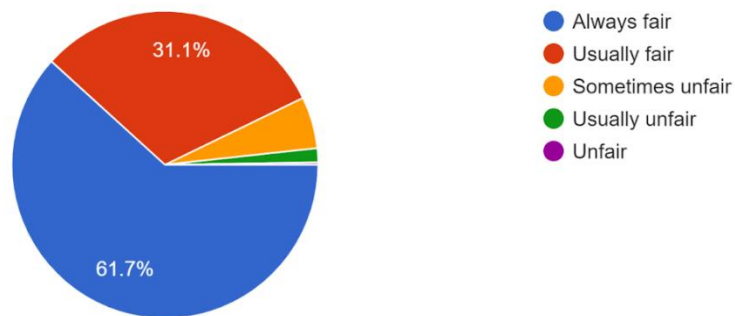
4. The teacher's approach to teaching can best be described as

409 responses



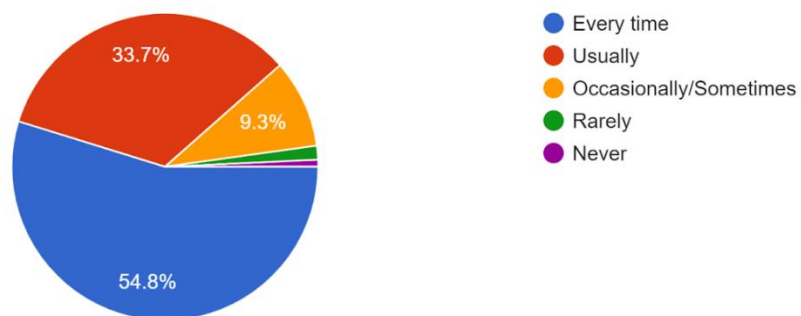
5. Fairness of the internal evaluation process by the teachers.

405 responses



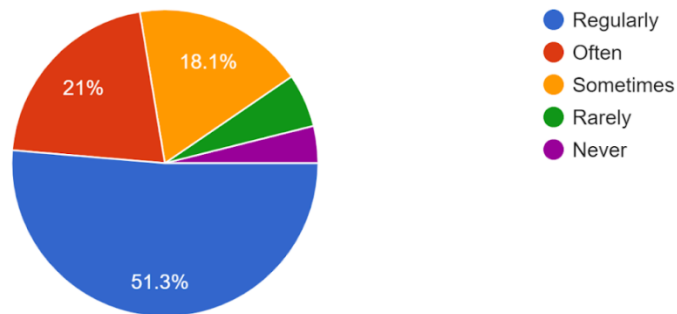
6. Was your performance in assignments discussed with you?

409 responses



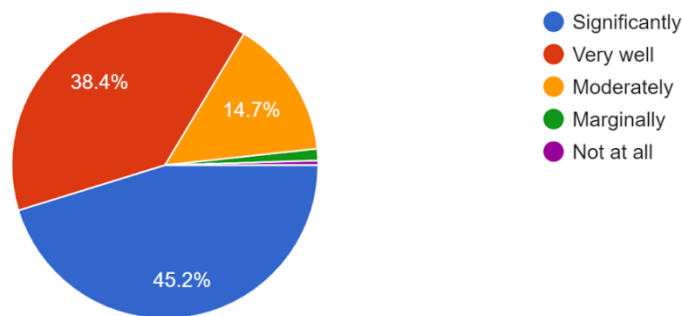
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

409 responses



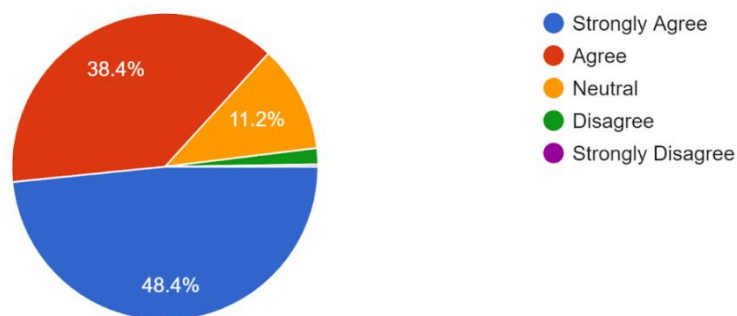
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

409 responses



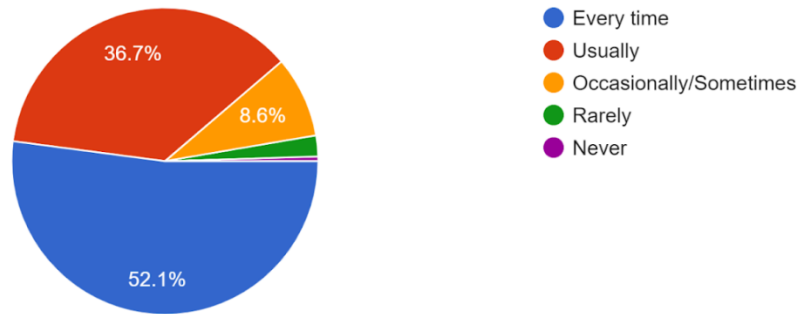
9. The institution provides multiple opportunities to learn and grow.

409 responses



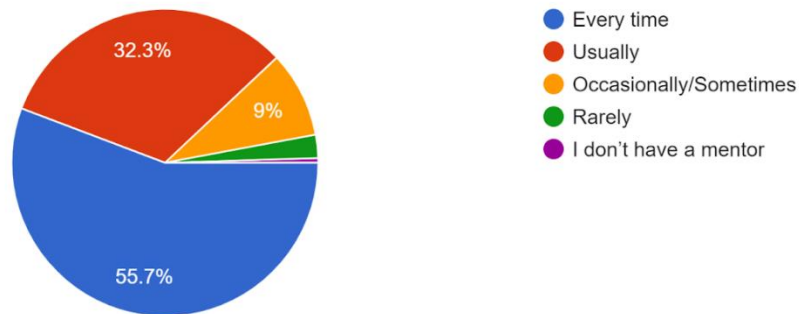
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

409 responses



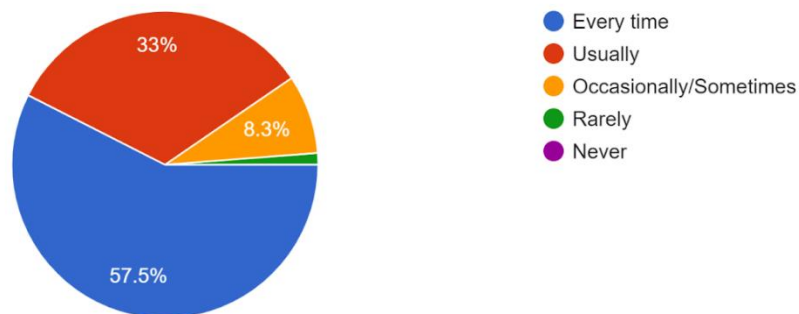
11. Your mentor does a necessary follow-up with an assigned task to you.

409 responses



12. The teachers illustrate the concepts through examples and applications.

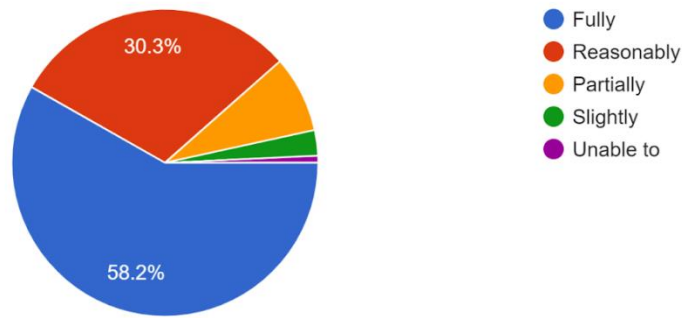
409 responses





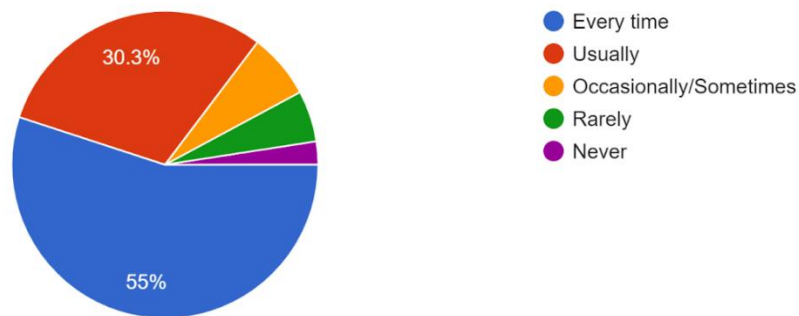
13. The teachers identify your strengths and encourage you with providing right level of challenges.

409 responses



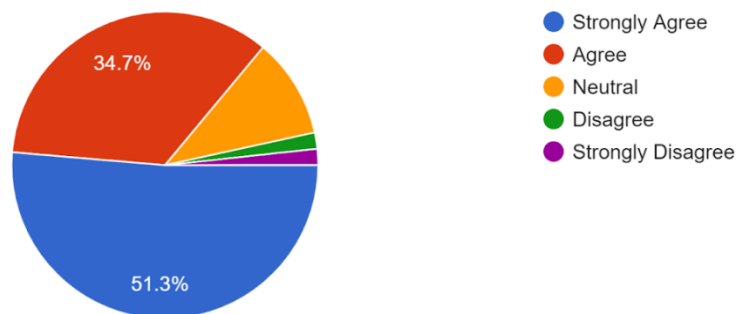
14. Teachers are able to identify your weaknesses and help you to overcome them.

409 responses



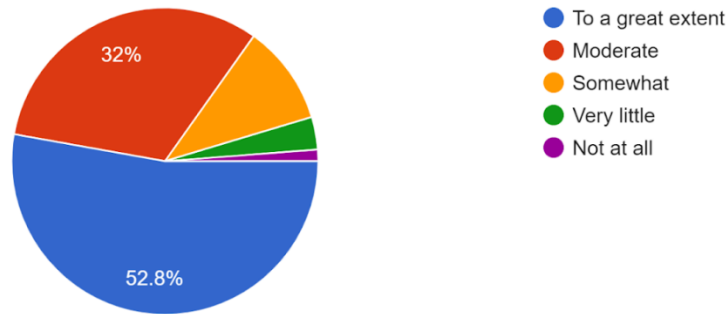
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409 responses



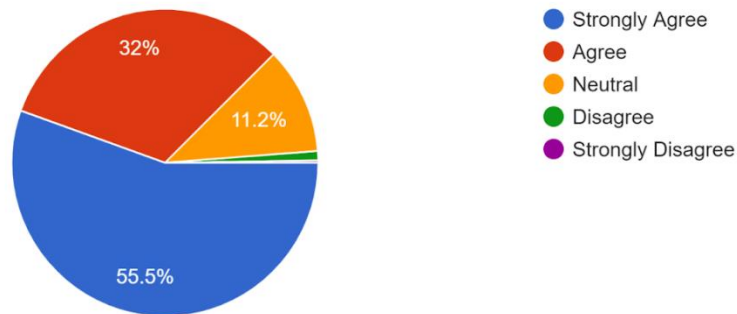
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409 responses



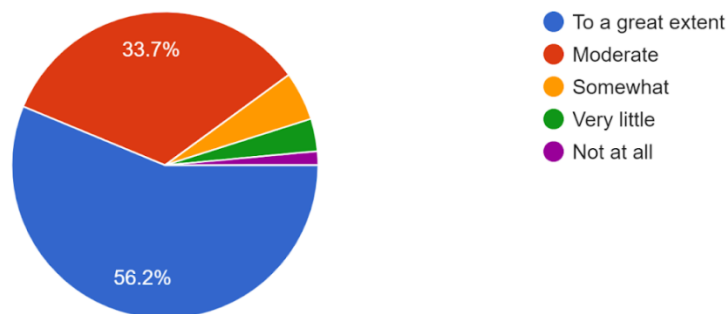
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409 responses



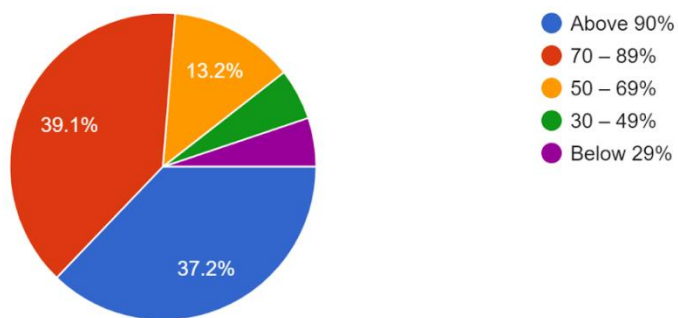
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

409 responses



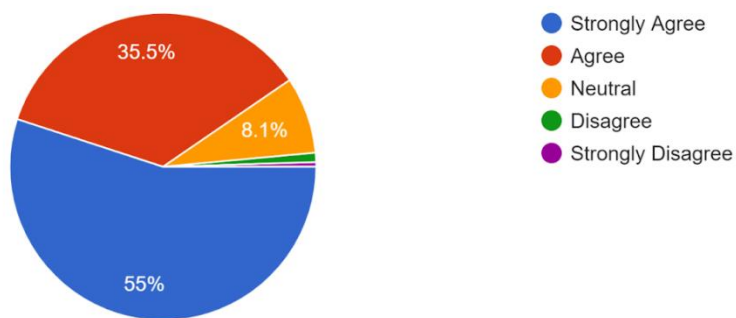
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc.

409 responses



20. The overall quality of teaching-learning process in your institute is very good.

409 responses



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